

MEMORANDUM

TO: ATTORNEYS

FROM: Antarah A. Crawley, Principal (Special Ombudsman)

IN RE: SPECIAL OMBUDSERVICE

FLAGSHIP PRODUCT LINE OF SERVICE

Special Ombudsman Legal Outsourcing Service. A Special Ombudsman (OM) may be appointed by attorney to assist attorney's client in proceedings, or as needed, when attorney is indisposed. The Special OM is a competent and literate local lay representative acting on special delegation from attorney to assist attorney's client in proceedings, esp. to process information and translate "legal jargon" for client's understanding.

BRIEF

The Special Ombudsman serves clients of attorney(s) as a lay representative by delegation of and under supervision of attorney(s). This frees attorney(s) to serve mass market and matters of critical importance.

PROCESS

- (1) Lawyer litigates, prepares case for client;
- (2) Lawyer delegates, sends brief to OM;
- (3) OM dispatched on attorney's fees to serve local client when attorney is indisposed.

When in performance of appointed duties the OM service provider shall be known as *Special Ombudsman on Delegation from the Law Office of [Attorneys]*. OM may provide independent neutral third party services in conflict resolution, investigation, court reporting, and other copywriting.

CONTRACT OMBUD SERVICES

If you are an attorney or similar professional or entity in need of support services as described above then contract service from the Special Ombudsman by and through monthly retainer fee due upon the first day of each month under the terms of the contract. This retainer fee entitles attorney to 40 hours of work per month performed by Special Ombudsman. Hours do not roll over from month to month.

Please fill out the information on the following page to accept the terms of this agreement and enter into a contract for performance of work.

¹ By accessing or using our product and our services (Antarah A. Crawley's Special Ombudsman Service, or "ombudService"), you, the user, whether personally or on behalf of an entity ("you," "user," "end user," "client," "attorney"), hereby agree to be bound by the following Terms of Use and Service ("License," "Agreement") and all terms incorporated herein by reference.

TERMS OF USE AND SERVICE AGREEMENT

<u>Limitation of Liability.</u> All users herein agree to insure and hold the Principal blameless, harmless, and/or not liable for any claim or demand, which may include, but is not limited to, reasonable attorney fees made by any third party which may arise from any content or conduct any user of this product and service may commit, submit, transmit, remit, or otherwise perform and/or make available through this product, services, or users' connection or understanding with the use thereof, users' violation of these Terms of Use and Service, and/or users' violation of any such rights of another. The liability of the Principal with respect to the product and the good faith performance of the service shall be eliminated to the fullest extent of the law.

<u>Indemnity.</u> The Client shall indemnify, defend, and hold harmless the Principal from and against any and all claims, demands, actions, suits, and punitive, indirect, incidental, special, consequential, or exemplary damages, including, but not limited to, damages which may be related to the loss of any profits, goodwill, use, data, and/or other intangible losses incurred or resulting from the use, misuse, or inability to use the product and/or services.

In the event any user has a dispute, such user(s) hereby agree to release the Principal, its affiliates, agents, officers, and/or partners, and any other third parties from claims, demands, and damages (actual and consequential) of every kind and nature, known and unknown, suspected or unsuspected, disclosed and undisclosed, arising out of or in any way connected to such dispute.

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Name of Attorney:	
State of License:	
Bar No.:	
Office Address:	
Phone Number:	
Email:	
Type of Work:	
Term of Work:	
Retainer Fee:	
Signature:	
Affidavit: I,	hereby contract the work of
	ANTARAH A CRAWLE SPECIAL OMBUDSMAI BY DELEGATION OF THE LAW OFFICE OF
	director@newsyllabus.ord (202) 957-629

<u>Warranty Disclaimer.</u> Any and all users herein expressly agree that the use of this product and services is at the sole risk of the user. Such products and services shall be provided on an "as is" or "as available" basis. The Principal, its affiliates, agents, officers, and/or partners expressly disclaim any and all warranties of any kind whether expressed or implied, including but not limited to any implied warranties of title, merchantability, fitness for a particular purpose, and non-infringement.

The Principal, its affiliates, agents, officers, and/or partners make no such warranties that (1) our product and services will meet your requirement; (2) our product and services shall be uninterrupted, timely, secure, or error-free; (3) that such results as may be obtained from the use of our product and services will be accurate or reliable; (4) quality of any products, services, any information or other material which may be purchased or obtained by users through our services or products will meet your expectations; and (5) that any such errors contained in the product shall be corrected.

No advice and/or information, despite whether written or oral, that may be obtained by you from the Server or by way of or from our services shall create any warranty not expressly stated in this Agreement.